

HOW TO BOOK

Fee is inclusive of vat and includes conference fee, handout, lunch, morning and afternoon refreshments and certificate.

Telephone

Most of our clients prefer to book by telephone, bookings are regarded as firm bookings. We will allow a 7 day 'cooling off' period after which the booking will be treated as confirmed. We do NOT accept provisional bookings.

Post or Fax

Feel free to photocopy the booking form as many times as you require, copies can be downloaded from our website

Email

Will be accepted as long as we have the order details, your full name and contact details send to: events@mkupdate.co.uk

Bookings can be made online using a credit/debit card.

TERMS AND CONDITIONS

Paying for your purchase

Personal bookings – payment should be made using a cheque, credit or debit card at the time of your booking.

Payments by an employer or third party – an invoice will be raised immediately and payment is due within 30 days of issue.

Purchase Order numbers should be quoted where possible on your application.

Late payments will incur an additional 8% charge under the Late Payments of Commercial Debts Act 1998.

Cancellation

Cancellations within 28 days of the event start are subject to 100% of the event fee, however we can accept named substitutes within this period.

Cancellations received more than 28 days of the course start date will be liable to a £50.00 administration fee.

Cancellations must be made by email and will not be accepted by any other means.

Should M&K need to cancel you will receive a full fee refund.

Travel and accommodation

M&K will not reimburse these costs you are advised to take out travel insurance.

Changes by M&K Update Ltd

M&K reserve the right to cancel an event, change the venue, amend the dates and speakers at any time and without prior notice.

Book by phone with debit/credit card

Tel: 01768 773030

Fax: 01768 781099

Email: bookings@mkupdate.co.uk



Online at: www.mkupdate.co.uk

Conference Handbook

If you are unable to attend the conference we can send a copy of all the speakers presentations as a PDF on a CD for £99.00 (inclusive of vat)

The disc will be sent out 14 days after the event.



How to Book Conference places?

By phone: 01768 773030

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 www.mkupdate.co.uk

INNOVATION & EXCELLENCE IN Ward-Based Critical Care

A multi-speaker event

21 October 2010

No.4 Hamilton Place
LONDON
W1J 7BQ

Tel: 01768 773030 • Fax: 01768 781099

events@mkupdate.co.uk

www.mkupdate.co.uk



Innovation & Excellence in Ward-Based Critical Care

21 October 2010

No.4 Hamilton Place, LONDON, W1J 7BQ

Innovation and excellence in clinical practice needs to be shared and developed. This one day event provides the opportunity to hear about, and debate, up to the minute changes, experiences, data and ideas to take back to your place of work. Focusing on the identification, assessment and management of the seriously ill or deteriorating patient who is not on a traditional critical care unit, it is a must for all those involved in the care of such a patient, whether they are clinicians, managers or educationalists. It will appeal to nurses, doctors, physiotherapists and managers.

08:30 - 09:30 REGISTRATION

09:30 - 09:45 CHAIR OPEN

Sally Smith *Consultant Nurse, Critical Care Outreach, Maidstone & Tunbridge Wells NHS Trust*

09:45 - 10:10 Use of Mobile Learning Device to Support Practice Development

Obed Brew *Senior Lecturer, Thames Valley University*

- Mobile learning device provides an alternative effective platform for real time staff development
- Planned modification of subjective norms and positive reinforcement of perceived behavioural controls are pivotal to effective use of mobile learning device in clinical practice
- Patient first: moral and ethical dilemmas of using a mobile learning device in clinical practice

10:10 - 10:35 The Treatment Escalation Plan - Moving on from the Do-Not-Resuscitate Order

Dr Michael Mercer *Consultant Critical Care and Anaesthesia, South Devon Healthcare NHS Foundation Trust*

- The Do-Not-Resuscitate (DNR) order is limited in its utility
- It does not convey any information about other resuscitative modalities, although this may happen erroneously.
- It is a negative concept for the patient that when applied may be incorrectly interpreted.
- The Treatment Escalation Plan (TEP) is an opportunity to address these issues and take the DNR process to its next stage of development.

10:35 - 10:45 Q&A

10:45 - 11:15 COFFEE

11:15 - 11:40 Reducing Central Infections in Critical Care

Elaine Hunter *Lead Sister and Anne Knaggs*, *Deputy Sister, Critical Care, York NHS Foundation Trust*

- Outline of problem
- Strategy for Change - Central line Care Pathway
- Measurement of Change
- Outcome and Future

11:40 - 12:05 Using a Communication Tool to Boost Patient Outcome

Hazel Robinson *Critical Care Outreach Lead, South Devon Healthcare NHS Foundation Trust*

- Exploring the use of the SBAR communications tool
- Using SBAR to provide a clear structure to handover, improve the quality of information given and dramatically reduce the time taken
- Undertaking a Plan, Do, Study, Act (PDSA) cycle for the introduction of a communication tool
- Using SBAR to help deliver the following outcomes:
 - 11% reduction in hospital mortality
 - 65% reduction in adverse events
 - 8% reduction in cardiac arrests
 - 50% reduction in MRSA bacteraemia

12:05 - 12:15 Q&A

12:15 - 13:15 LUNCH

13:15 - 13:40 Recognition and Management of the Deteriorating Patient; The Southampton Approach

Helen Neary, *Head of Nursing/Professions*, **Penny Eames**, *MEWS Coordinator and Karen Hill*, *Acuity and Practice Development, Southampton University Hospitals Trust.*

- The national agenda and the strategic context
- Gap Analysis and the development of The Improvement Framework/Acuity Care Bundle. Implementation
- Supporting structures – communication; education
- Outcomes and evaluation

13:40 – 14:05 Are Your Patients Dying to Meet You? Worcester's experience of multi-role working and innovations to tackle the problem of failure to rescue deteriorating ward patients

Ruth Mullett *Lead Critical Care Outreach/Patient Safety, and Karen Hill*, *Critical Care Outreach/Clinical Risk Facilitator, Worcester*

- Multi Role working in Critical Care Outreach – the integration of patient safety and clinical risk roles
- Utilising technology to enhance, communication and management of the sick ward patient. Development of a 'live' sick patient website.
- Track it, Trigger it, Stamp it- Stamping out failure to rescue. Focus on tracking escalation and management of the sick patient
- Ensuring staff are 'ALERT' & 'ACT' - delivering standardised training to a spectrum of clinical staff

14:05 - 14:15 Q&A

14:15 - 14:45 TEA

14:45 - 15:10 Management of the Acutely Ill Oncology Patient

Ceri Stubbs *Clinical Lead – Critical Care, Velindre Cancer Centre, Cardiff*

- Identifying the need to improve care of acutely ill patients within a regional oncology centre
- How this has been addressed. Introduction of EWS, Care Bundles and An Oncology screening tool and Care Pathway for Severe Sepsis
- Has all this made a difference? - Results so far

15:10 - 15:35 Rehabilitation of the Critically Ill from Admission to Discharge

Sarah Elliott *Physiotherapy Practitioner, Medway NHS Foundation Trust*

- The implementation of NICE Guidelines
- How early is early in respect to rehabilitation of the critically ill
- Designing rehab plans - types of exercise, recovery times and working together as an MDT
- Rehab pathways and support post discharge

15:35 - 15:45 Q&A

15:45 - 16:00 CHAIR & Evaluation

Booking Form please feel free to photocopy this form

Innovation & Excellence in Ward-Based Critical Care

CANDIDATE 1

Full name:

Job title:

Ward/unit:

Email:

Tel:

CANDIDATE 2

Full name:

Job title:

Ward/unit:

Email:

Tel:

Trust/Organisation:

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