

Conference Handbook

If you are unable to attend the conference we can send a copy of all the speakers presentations as a PDF on a CD for £99.00 (inclusive of vat)
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For detailed directions: <http://www.manchesterconferencecentre.co.uk/location/>

How to Book Conference places?

By phone: 01768 773030

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The future role of Support Workers



and
Assistant
Practitioners

Manchester
Conference Centre
Manchester

19 November 2010



www.mkupdate.co.uk



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The future role of Support Workers and Assistant Practitioners

19 November 2010

Manchester Conference Centre

Support worker roles have developed considerably in recent years and the future looks set for changes and developments, driven not only by a modernising workforce but also by professional and economic factors.

This multi-disciplinary one day conference explores developments from around the UK and will appeal to **nursing** and **AHP** clinicians and managers alike.

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|---------------|---|
| 08:30 - 09:30 | REGISTRATION |
| 09:30 - 09:45 | CHAIR OPEN David Wylie , <i>Head of Podiatric Services, Acute Services Division, NHS Greater Glasgow & Clyde</i> |
| 09:45 - 10:10 | The Shape of Things to Come Linda Pascall , <i>Assistant Director of Nursing, Workforce and Strategy, Sandwell and West Birmingham NHS Trust</i> <ul style="list-style-type: none"> • A description of the practical aspects of implementing an assistant practitioner programme • Sharing how obstacles were overcome |
| 10:10 - 10:35 | Learning and the Assistant Practitioner Robert Standfield , <i>Divisional Manager Workforce Development, Skills for Health</i> <ul style="list-style-type: none"> • SfH is leading the co-ordination of core standards for the Level 1–4 workforce and nationally transferable roles, including learning and development needs of Assistant Practitioners • A summary of recent findings and progress |
| 10:35 - 10:45 | Q&A |
| 10:45 - 11:15 | COFFEE |
| 11:15 - 11:40 | Redesigning the Allied Health Professional Workforce Using Strategic Management David Wylie , <i>Head of Podiatric Services, Acute Services Division, NHS Greater Glasgow & Clyde</i> <ul style="list-style-type: none"> • This presentation will demonstrate how to use the value chain and portfolio matrix methodology to divide tasks appropriately across the AHP workforce |
| 11:40 - 12:05 | Identifying Roles, Responsibilities, Training Needs and Competencies for Healthcare Assistants Karen Hellewell , <i>Clinical Education Manager, The Christie NHS Foundation Trust, Manchester</i> Clare Dickinson , <i>Service Manager, Workforce The Christie NHS Foundation Trust, Manchester</i> <ul style="list-style-type: none"> • Training needs analysis findings • Subsequent actions to address findings • Collaborative working between clinical leads, education and HR/workforce planning |
| 12:05 - 12:15 | Q&A |

| | |
|---------------|--|
| 12:15 - 13:15 | LUNCH |
| 13:15 - 13:40 | Skill Mix - Does the Role Fit the Task? Anne Jessop , <i>Dip HE Course Leader, Radiotherapy & Oncology, Sheffield Hallam University</i> <ul style="list-style-type: none"> • This presentation would investigate the daily tasks of staff within a department and consider whether the task is being carried out by the most appropriate person or whether it could be done by some one of a different band. It would also look at the spread of staff banding and whether any change could be recommended. The conclusion would show the “perfect” spread of staff across the department to run most efficiently and effectively within the financial constraints of the NHS |
| 13:40 - 14:05 | Recruitment and Retention of HCA's / Auxiliary Nurses at UHB Joan Abbot , <i>Education Adviser for North West Region, Royal College of Nursing</i> <ul style="list-style-type: none"> • How we recruit to this staffing group • The recruitment process – learning & refining • Tapping into the employment market |
| 14:05 - 14:15 | Q&A |
| 14:15 - 14:45 | TEA |
| 14:45 - 15:10 | Knowledge & Skills in Primary Care (KaSPaC) – Standardising GP based HCA Education and Training in Kent & Medway Julie Weir , <i>Clinical Teacher, Kent & Medway GP Staff Training Team</i> <ul style="list-style-type: none"> • Square pegs in round holes...what's so different about GP staff training • Bridging the HCA training gap in primary care • Success stories and future developments for the GP based HCA role |
| 15:10 - 15:35 | Future Roles of The Clinical Support Worker Angela Whitehouse , <i>Practice Based Educator Critical Care, Royal Oldham Hospital, Pennine Acute Hospitals NHS Trust</i> Nicola Whittaker , <i>Practice Based Educator Critical Care, Royal Bolton Hospital Foundation NHS Trust</i> <ul style="list-style-type: none"> • Discuss the value of Acute Illness Management (AIM) for Clinical Support Worker course • Describe how the course supports the NICE guidelines • Evaluate the effectiveness of the course in practice |
| 15:35 - 15:45 | Q&A |
| 15:45 - 16:00 | CHAIR & Evaluation |

Booking Form *please feel free to photocopy this form*

£299.00 inclusive of vat

The future role of Support Workers and Assistant Practitioners

Manchester 19 November 2010

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HOW TO BOOK

Fee is inclusive of vat and includes conference fee, handout, lunch, morning and afternoon refreshments and certificate.

Telephone

Most of our clients prefer to book by telephone, bookings are regarded as firm bookings. We will allow a 7 day 'cooling off' period after which the booking will be treated as confirmed. We do NOT accept provisional bookings.

Post or Fax

Feel free to photocopy the booking form as many times as you require, copies can be down loaded from our website

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Will be accepted as long as we have the order details, your full name and contact details send to: events@mkupdate.co.uk

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Cancellation

Cancellations within 28 days of the event start are subject to 100% of the event fee, however we can accept named substitutes within this period.

Cancellations received more than 28 days of the course start date will be liable to a £50.00 administration fee.

Cancellations must be made by email and will not be accepted by any other means.

Should M&K need to cancel you will receive a full fee refund.

Travel and accommodation

M&K will not reimburse these costs you are advised to take out travel insurance.

Changes by M&K Update Ltd

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